WELCOME TO THE HOTEL DE SUEZ!

We are delighted to welcome you to our familyrun hotel. Reception has been our family's greatest pleasure for three generations. You'll find below all the information you'll need to enjoy your stay. Feel free to enquire with us. Our whole team is available to provide you with the best recommendations throughout your time with us.

> Anne-Charlotte Bonmarchand Grand-niece of Pierre Lamagat, founder of the Hotel de Suez

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GENERAL INFORMATION



24-HOUR RECEPTION

Need anything? A restaurant recommendation? An iron? An extra pillow? Perhaps you forgot your toothbrush? Fancy a cool drink? Or need to reserve a taxi? Our reception desk is open and available 24 hours a day, and we always strive to assist you. If you find the door locked when coming in at night, just buzz the intercom, and our receptionist will let you in.



On the day of your departure, you must leave your room by 11 p.m. at the latest; but, if necessary, we can check your luggage for you.

If you are planning on an **early-morning check-out** (before 7 a.m.), please notify reception a day in advance.

GENERAL INFORMATION

If you would like to extend your stay, we recommend that you consult with our receptionists (between 7 a.m. and 7 p.m.) rather than booking through an online platform. We will do everything we can (subject to availability) to allow you to continue your stay in the same room. If you require an invoice, please provide us your email address. We only print an invoice if you expressly request it. If you wish to add a different name, a company name or anything special on the invoice, please advise the reception before you leave. No changes can be made after your departure.

SMOKING, including the use of electronic cigarettes, is PROHIBITED throughout the entire hotel.





CONCIERGE

Would you like to reserve a taxi? Print tickets ? Or perhaps book admission to a museum or a seat on a *bateau-mouche* to tour the Seine? Maybe you're just seeking out a good place to go shopping or a great place to have lunch or dinner? Our receptionist is delighted to help and provide recommendations. You may also consult the "city guide" page of our website, where you'll find information on a wide array of activities: **https://mtm.paris/hoteldesuez**

FOOD AND DRINK



BREAKFAST

Our breakfast buffet is open on the ground floor of the hotel every day **from 7 a.m. to 10:30 a.m.**

If you are planning on having breakfast at the hotel, please let us know **the night before.**

During busy periods, we would appreciate it if you would leave your table once you finish your meal.



OFFICE SPACE

After 10:30 a.m. (when breakfast is finished), you are welcome to work on your own or with co-workers in the lobby (where several electric sockets are available for your use).



FOOD AND DRINK



WATER FOUNTAIN

A micro-filtered water fountain serving your choice of still or sparkling water – lukewarm or cold – is available 24 hours a day in the lobby. You may fill up your own water bottle or use one of the glass bottles we make available. You are welcome to take one of the bottles back to your room, but please do not take it outside the establishment. We also ask that you only take one bottle per person so that everyone has an opportunity to enjoy this service. If you would like to take home a souvenir of the hotel in the form of a personalised bottle, please enquire at reception, where they are available for sale.



LOBBY DINING

We ask that you refrain from eating in your room to prevent unpleasant odours and the proliferation of insects and other pests. You are welcome to dine in the lobby, where you are provided with a water fountain, microwave, and so on. Moreover, we offer various hot and cold beverages, including champagne; feel free to enquire at reception.

SECURITY



SAFEBOX

Please close your door securely when leaving your room. Your room is equipped with a safe, and we encourage you to store any valuable items inside it.

The instructions for use are indicated on the safe door. Management declines any responsibility for your items.



NON-SMOKING

It is strictly prohibited to smoke or vape throughout the establishment (the use of electronic cigarettes is prohibited because the vapour can obstruct the fire detectors and trigger fire alarms). This restriction includes the common areas and rooms, as well as the windows and balconies. Please observe this safety measure, which is also a sign of respect for those who will occupy the room after you.



FIRE ALARM

We invite you to take note of the safety instructions on display in the passages and on the door of your room. In case of an alarm, please exit via the staircase. The use of the lift is strictly prohibited in case of an alarm.



AIR CONDITIONING & HEATING

The hotel is equipped with air conditioning and heating for your year-round comfort.

You may adjust the temperature using the control box on the wall inside the entrance of your room. The thermostat indicates the temperature (in Celsius). You may increase or decrease the temperature as you wish. To switch it on or off, press on the button located on top of the control box.

For reference, 20°C = 68°F If you experience difficulty, feel free to enquire with reception.



ELECTRICITY

To activate the electricity in your room, you must insert your key card into the terminal located inside the entrance of your room. Please remove the card from the terminal when leaving the room. In France, the standard voltage is 230 volts. Your room is equipped with a number of outlets (bedside, desk). If you require an adapter, reception is available to lend you one.

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HOUSEKEEPING

The rooms are cleaned daily.

To request for your room to be cleaned, simply hang the sign on your door that says "Merci de nettoyer ma chambre" ("Please clean my room") before 1 p.m. If you do not wish to be disturbed, please hang the sign on your door that says "Merci de ne pas me déranger" ("Please do not disturb").

Linens are changed on request. Please place any towels that you wish to have changed on the floor.

If you wish to have your sheets changed, please place the request card, which you will find in the bathroom, on your pillow. Extra towels are available at the reception, upon request.



TOILETRIES

We supply your room with Damana Organic brand toiletries. They are Cosmecert-certified and carry the Cosmebio label. Reception is also available to provide you with additional products upon request, such as toothbrushes and toothpaste kits, toiletry kits, shaving kits, feminine sanitary pads, sewing kits, and shoeshining kits.



IRONING EQUIPMENT

Reception is available to provide you with an iron and ironing board upon request.



WAKE-UP CALLS

You may programme a wake-up call directly from your room by dialling *34 and simply following the operator's instructions. You may also call on a receptionist who is available to programme the wake-up call for you. To reach reception, dial 9, then 🔿



NOISE DISTURBANCE

If you are coming in late or rising early in the morning, please take care to make as little noise as possible to avoid disturbing your neighbours.



FAMILIES

If you are travelling with a baby, feel free to call on us to provide a baby cot, a changing pad, a baby bathtub, a high chair for meals, or a bottle warmer. For older kids, we can also provide a few board games, available at reception on request.



CHROMECAST

Thanks to secure Chromecast, which is integrated into the TV of your room, you may watch your favourite films, programmes and series, just like at home! In just a few clicks, you can connect the personal applications from your smartphone or other device to the TV screen in your room. Select the "Chromecast" heading on your TV and follow the instructions. Reception is available if you require assistance.

TELEVISION

FRENCH AND INTERNATIONAL CHANNELS

	[r	
1	TF1	26	LCI	67	RAI GLUP
2	FRANCE 2	27	FRANCE INFO	68	RAI SPORT
3	FRANCE 3	28	MUSEUM PARIS	69	QVC ITALIA
4		29	FRANCE 24	70	ZDF
5	FRANCE 5	30	IDF1	71	ZDF NEO
6	M6	31	CANAL 31	72	TAGESSHAU
7	ARTE	32	BFM PARIS	73	ONE
8	C8	33		74	ARD ALPHA
9	W9	50	BBC WORLD NEWS	75	SR FERNSEHEU
10	ТМС	51	BBC ONE	76	BNV
11	TFX	52	BBC TWO	77	CCTV
12	NRJ 12	53	CBBC	78	UA PERCHYI
13	LCP	54	CNBC EUROPE	79	RADA
14	FRANCE 24	55	AL JAZEERA (AR)	80	MALYALKO TV
15	BFM TV	56	FRANCE 24 (A)	81	BELARUS
16	CNEWS	57	NHK WORLD (A)	82	QATAR TV
17	CSTAR	58	TRT WORLD	83	TRT
18	GULLI	59	DW (A)	84	ALHIWAR
19		60	RAI NEWS	85	BAHRAIN
20	TF1 SÉRIES	61	CGTN (A)	86	CUBAVISION
21	L'ÉQUIPE	62	EURONEWS	87	TELESUR
22	6TER	63	RTP	88	TVE I
23	RMC STORY	64	RAI 1	89	24 HORAS
24	RMC DÉCOU- VERTE	65	RAI 2		
25	CHÉRIE 25	66	RAI 3		

COMMUNICATIONS



PHONE $9 + \bigcirc : \text{RECEPTION}$ $15 + \bigcirc : \text{SAMU}$ $17 + \bigcirc : \text{POLICE}$ $18 + \bigcirc : \text{FIREMEN}$ To reach on the phone another room, dial the room number then \bigcirc



INTERNET - WIFI

Wifi access is available for free anywhere in the hotel. Network: Hotel de Suez Password: please ask reception



SOCIAL MEDIA

Follow us on our social media such as Facebook and Instagram and share your best pics and favorite moments at the Hotel de Suez, using **#hoteldesuez @hoteldesuez**

EXPOSITION AND PHOTOGRAPHS

« Oh les beaux jours à Saint-Germain-des-Prés »

In the lobby, in the corridors, and in your room, you'll notice beautiful photographs taken by Émilie Molinero for the Hotel de Suez.

Émilie Molinero captured this collection of black-andwhite images between March and September 2021, once lock-down was lifted, and they show the outpouring of life and freedom that spread through the streets of Saint-Germain-des-Prés once the cafés, theatres and restaurants reopened. In a beautiful summery light, Paris comes to life, and the streets and people glow with renewed happiness.



EXPOSITION AND PHOTOGRAPHS

Inspired by literature and the cinema, Émilie Molinero seeks to capture the intimate, dreamlike ties that connect humans to the places where they live or spend time. She has published two books of photography: *Femmes de la Louisiane* in 2022 and *Chambres primitives* in 2023. Her work is visible online, on her site **emiliemolinero.com** and on her Instagram account, **@emiliemolinero**

If you would like to order a numbered print, you may directly contact the photographer: emilie.molinero@gmail.com

The price list is available at reception.



OUR ECO-RESPONSIBLE APPROACH



To protect the environment, we take measures to limit our carbon footprint as much as possible:

- We no longer use plastic bottles, but rather provide you with your choice of still or sparkling micro-filtered water at the self-serve Castalie water fountain.

- We sort our rubbish (and ask that you use the sorting bins provided for this purpose on the ground floor).

- The windows of the rooms are double-glazed to avoid heat loss.

- The toiletries supplied to your bathroom are labelled organic.

- The bath and bed linens are only changed upon request instead of automatically.

- Invoices are only printed upon request, and so on.



OUR ECO-RESPONSIBLE APPROACH



Since the hotel's renovation in 2022, most of the furniture **we selected is made in France by French brands**: Blomkal (Charente), Resistub (Vendée), Saga Agencement (Lyon), Collinet (Meuse), Ligne Roset (Ain), Comptoir du Matelas (Bretagne) for the bedding, and so on.

Our installations are fully equipped with water-saving devices (aerators on the taps, Ecosmart shower heads, dual flush toilet systems) and energy-saving devices (movement detectors in common spaces, card-activated electrical circuits in the rooms, LED lighting throughout the entire establishment).



OUR ECO-RESPONSIBLE APPROACH



Most of our housecleaning products feature ecological labels, and we strive to reduce our rubbish by refilling the bottles with diluted product concentrates. We even distribute leftover breakfast foods to our personnel. All members of our personnel are trained in eco-responsible measures.



To get around Paris and the greater Paris region, you may access a variety of forms of public transport in front of the hotel (buses) or just a few dozen meters away (underground, RER) which provide access to the principal tourist attractions and points of interest. We encourage you to use them, since they are more eco-friendly and often more rapid than taxis and other individual vehicles, particularly during the day.

Bike-sharing stations are also available near the hotel (in front of 5 rue de la Sorbonne and 7 rue Pierre-Sarrazin).

YOUR SATISFACTION IS OUR PRIORITY



If you have enjoyed your stay with us, we encourage you to spread the word about our establishment and to recommend us to your friends.

If you encounter problems during your stay, please let us know so that we can do our very best to assist you to your fullest satisfaction.

You will receive a satisfaction questionnaire at the end of your stay. Feel free to let us know everything that you enjoyed, as well as anything that we could improve.



YOUR SATISFACTION IS OUR PRIORITY

You will also receive a promo code for a reduction off the price of your room, offering more preferential rates and more flexible cancellation conditions than you'll find on online platforms. The code may only be redeemed on our website.

www.hoteldesuez.fr

You may use the code yourself or pass it along to someone you know.

We wish you an excellent stay at the HOTEL DE SUEZ!

HÔTELDESUEZ

SERVICES PRICE LIST

BREAKFAST

 \in 13 / person (free for children under 5)

DRINKS

Expresso coffee	.€2,50
Coffee with milk, tea, hot chocolat with milk	€ 3,50
Orange juice, apple juice (24-cl glass)	€3
Sodas without alcohol (33 cl)	€3
Beer (33 cl)	€ 3,50
Champagne Nicolas Feuillate (37.5-cl bottle)	€ 35
Champagne Nicolas Feuillate (75-clbottle)	€55

OTHERS

Flowers	€40
(on request, 24-h notice)	
Chocolate box	€25
(on request, 24-h notice)	
Hotel de Suez souvenir bottle (50 cl)	.€24

EXTRA BED

(on request and upon availability)

Extra bed (children under 12)	€30
Baby cot	Free